

Boeing is the world's leading aerospace company and the largest manufacturer of commercial jetliners and military aircraft combined. Additionally, Boeing designs and manufactures rotorcraft, electronic and defense systems, missiles, satellites, launch vehicles and advanced information and communication systems. Boeing has customers in more than 90 countries around the world and is one of the largest U.S. exporters in terms of sales. Headquartered in Chicago, Boeing employs more than 160,000 people across the United States and in 70 countries.

CASE STUDY

BOEING

The Challenge

Boeing was faced with a typical challenge when preparing to package applications – different sets of applications were required for different groups across a large number of user's desktops. In addition, much of the source media needed to re-package the applications was missing. Initially, they hired a well-known consulting firm to package and deploy the applications. After 3 months, the project was off-track and in danger of being dissolved resulting in a contract termination.

The Solution

The original packaging vendor hired ISD to replace their own existing resources and get the project back on track. ISD provided a project manager and three dedicated application packagers who were able to introduce Reverse Engineering to deal with the challenge of not having the original source media. Through the use of this proprietary solution, ISD packaged over 100 applications. As a result of ISD efforts, the original vendor was able to extend the contract for the full 6 months and complete the project on time.



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